

Quality and safety policy

Brema Group Spa, one of the leading companies in the world for the production of ice makers, has always made the quality of its products and prompt response to customer requests the strengths that, together with the attention to health and safety, has led the company to adopt voluntary management systems as organizational tools to guarantee growth and continuous improvement.

The General Management, also as Employer, confirms the will to keep operational a Management System for Quality and Safety applicable to all business units and compliant with the requirements of the UNI EN ISO 9001: 2015 standard and the UNI EN standard ISO 45001: 2018.

The Management defines the following strategic objectives:

- For **Quality**, to be the world reference for the development, marketing and sale of ice-making machines in the three brands both in terms of production volumes and technological innovation.
- For **Safety and Health in the workplace**, promoting the safety and health of workers in the company as part of the operational management and distinctive element of the company's growth.

The QMS & D is the main element for the achievement of strategic objectives guaranteeing the following principles:

1. The management of the context and of the interested parties;
2. Planning for the future with a view to risk analysis;
3. The organization of the company in term of responsibility and resources;
4. The management of internal resources with a view to the involvement, participation and awareness of workers;
5. The involvement of suppliers;
6. Continuous improvement;
7. Customer satisfaction;
8. Commitment to the prevention of accidents and occupational diseases;
9. The commitment to comply with applicable laws regarding OSH.

Management techniques are consolidated in the company, aimed at guaranteeing:

- The application of **Risk Analysis** techniques as a condition to make informed decisions and prevent risks;
- Constant attention to the **operational context** and the needs of the **interested parties**;
- Constant monitoring of **legislative news** as well as the evaluation of their applicability to the organization, work environments and products of Brema;
- Full compliance of the products with national and international **technical regulations**;
- Increase of **Customer satisfaction**;
- The **design of work environments** and the technological development of **production plants** according to principles of efficiency and safety;
- **Product design**, as a basic element for its intrinsic quality, full compliance with regulations and safety in the construction and final use phases;
- **After-sales** services adapted to the needs and developed in compliance with SSL regulations;
- The involvement of **staff** through motivation, information and training as well as the development of optimal internal communication and consultation lines, with particular focus on health and safety;
- The involvement in "partnership" of **suppliers** and **outsourcers** with a view to safeguarding and improving the health and safety aspects that have an impact on the workers;
- **Continuous improvement** of the effectiveness / efficiency of the QMS & S also through the identification, measurement, analysis and monitoring of specific Q and S **indicators**;
- The maximum **reduction of the risks** in the company;
- The management and continuous **monitoring of residual risks**;
- The implementation of an effective **operational control** and the execution of **Internal Audits**.

The annual improvement objectives and related indicators, identified and defined in the Improvement Plan, are consistent with the Policy set out.

During the Review of the Quality and Safety Management System, the suitability of the Quality and Safety Policy is verified, also with reference to the context and the interested parties.

The Policy is shared at all company levels and with external interested parties.

Villa Cortese, January 31st, 2020

The General Management

